



BREAKOUT SESSION

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HealthAdmins

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...setting a new gold standard for transparency, speed, and efficiency.



Health Admins is not just a TPA

— we're here to radically change the way people interact with the healthcare system.



15 Years Ago

Started as a Medical Bill Negotiation company



2018

Redefined TPA services
Built the first to fully adjudicate and process payments via Salesforce.com

Delivering Value on an Integrated Platform

24/7, multilingual Call Center Management

Enrollment and Member Advocacy

Medical Bill Negotiation and Review

Sales and Marketing Support

Compliance and Claims Processing

Plan Design, Repricing, and Network Management

Technology development and implementation



Partnered with Top innovators

Zelis, Smart Data Solutions, JMS, and First Health to deliver unmatched value—driving operational excellence and reducing costs for our clients.

Our brands are known for delivering results.

OUR MISSION

we exist to set new standards in healthcare administration, making healthcare more accessible, transparent, and affordable.



OUR BRANDS

Sedera Health, Altrua HealthShare, Point Health Tech, The Karis Group, Sacred Care, Caring and Sharing, American Provider Community, Freedom Negotiators, and TRU HealthGroup

OUR PURPOSE

to lead positive change in an industry that is ready for transformation

Uses of AI at Health Admins



Phone system

Call transcriptions, sentiment analysis, keyword tracking



Marketing

Copywriting, image creation, and scripts



Technology

Code review, code creation, code optimization, and code updates



Operations

Tracking activities, meeting minutes, email review, SOP creation, training material



Legal

Contract review, contract creation




Technology

To drive me around, recipes, searching the internet, interrupting my day.



Medical Records Review

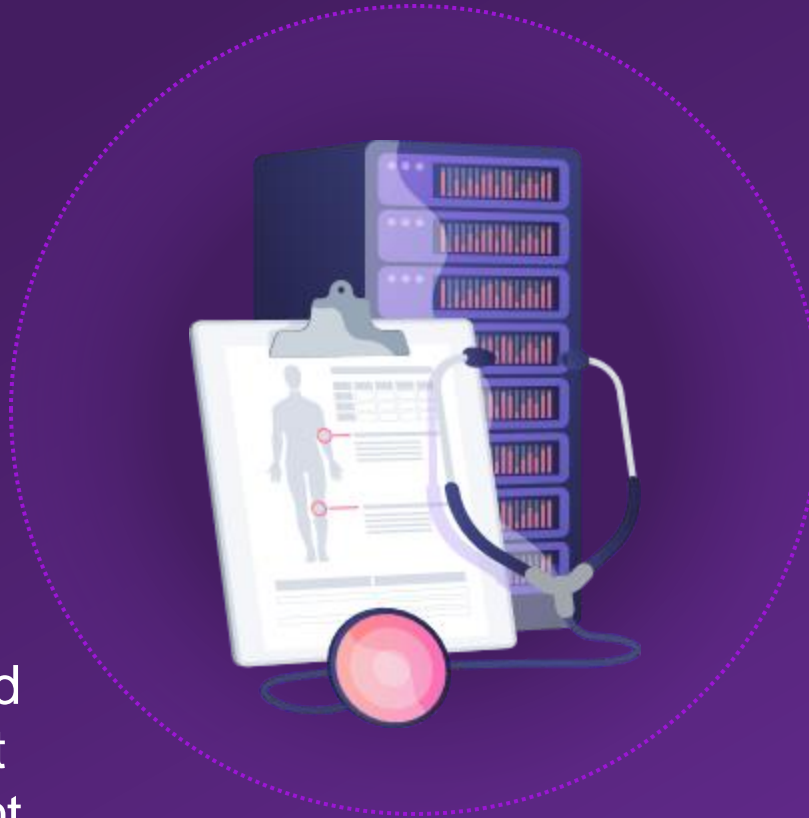


Boost Your Efficiency in Medical Records Review with AI

Medical Reviews are Challenging

Data received in
diverse formats
structured and
unstructured

*Nearly **50.1%** of the
total text in the medical record
was duplicated from prior text
written about the same patient.



Large volume documents
500-1000+ pages
with fluctuating volumes
requiring manual review.

Highly **skilled clinical**
staff required for reviews
and decision process.

Business Impact



Driving Automation Outcomes

Cost

40-50% decrease
Rapid value realization

Experience

Member Outcomes
Provider Satisfaction
Team Member Engagement

Quality

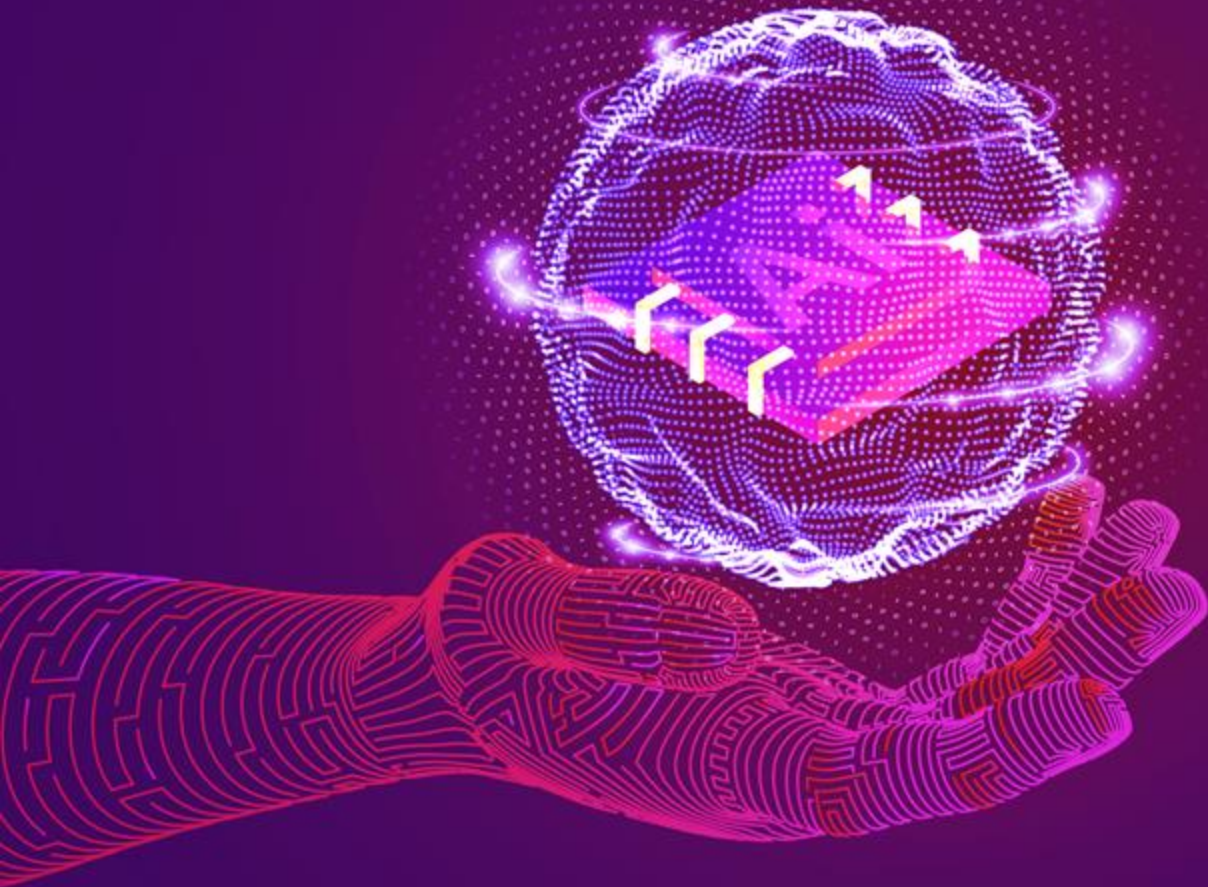
Improved accuracy on
high dollar decisions



SMARTDATA SOLUTIONS

Intelligent Medical Records Solution

Our **AI-powered engine** transforms complex medical records into an **interactive medical record summary** highlighted with key medical concepts based on your business rules tailored to your workflow.



Big Wins

45%

Reduction in
time to review

- Elimination of backlog
- Skilled reviewers able to locate the information quickly
- Decreased the TAT to decision



Thank you!

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